

Edward A. Chow, M.D.
President

James Loyce, Jr., M.S.
Vice President

Dan Bernal
Commissioner

Cecilia Chung
Commissioner

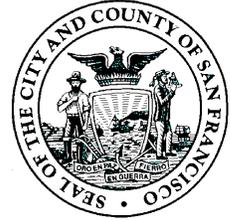
Laurie Green, M.D.
Commissioner

Tessie M. Guillermo
Commissioner

David J. Sanchez, Jr., Ph.D.
Commissioner

**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

**Mark Farrell, Mayor
Department of Public Health**



Barbara A. Garcia, M.P.A.
Director of Health

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MINUTES

HEALTH COMMISSION MEETING

Tuesday May 15, 2018, 4:00 p.m.

101 Grove Street, Room 300

San Francisco, CA 94102

1) CALL TO ORDER

Present: Commissioner Edward A. Chow M.D., President
Commissioner Cecilia Chung
Commissioner Laurie Green, MD
Commissioner Tessie Guillermo
Commissioner James Loyce, Jr., M.S.
Commissioner David J. Sanchez Jr., Ph.D.

Excused: Commissioner Dan Bernal

The meeting was called to order at 4:01pm.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF MAY 1, 2018

Action Taken: The Health Commission unanimously approved the minutes.

3) DIRECTORS REPORT

Barbara Garcia, Director of Health, gave the report. The full report can be viewed at:
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

State Update

Governor Jerry Brown Releases May Revision of State Budget for FY 2018-2019- Health and Human Services

The May Revision reflects \$8.8 billion in higher state revenues through 2018-19, compared to \$6.1 billion projected in January. The revision, released May 11, also continues to warn that a likely recession and changes at the federal level could impact the state's fiscal landscape, and thus the state needs to take budgetary precautions. Governor Brown is proposing to allocate a portion of the surplus into reserves, growing the Rainy Day Fund to \$13.8 billion.

The surplus will also be used to pay for substantially higher program costs and ongoing commitments the state has made and expanded in recent years, such as Medi-Cal, Cal Grants, childcare, In-Home Supportive Services and foster care reform. Additionally, the May Revision proposes nearly \$4 billion in one-time General Fund spending, focused in three areas including infrastructure, homelessness, and mental health. The overall proposed budget expenditures for health and human services are \$158.7 billion, an increase of \$3 billion from the proposed January budget.

Health-related highlights and impacts to SFDPH from the May revise include:

- Restricting 340b Participation - Maintains the Administration's proposal to prohibit the use of federal 340B Drug Pricing Program reimbursements effective July 1, 2019 – which would take a critical source of savings away from public health care systems and other safety net providers. SFDPH's hospitals and clinics participate in the 340B Drug Pricing Program and receive significant cost savings of \$10 million for maintaining and expanding access to care for San Francisco's Medi-Cal and uninsured residents.
- Supporting Mental Health— The May Revision includes one-time funding to help counties support identification, treatment and services in the mental health system.
 - Repayment of \$254 million plus interest in mandate claims for counties for additional resources for youth with mental illness. The Administration expects counties to use funding for early intervention and prevention mental health services for youth, with an emphasis on teens.
 - One-time \$50 million augmentation for DHCS for counties to target funding for multi-disciplinary teams to support services for homeless persons with mental illness
 - \$55 million one-time General Fund increase to support graduate education for mental health professionals in Health Professional Shortage Areas and Medically Underserved Areas.
 - \$6.7 billion for staff at DHCS to support oversight of county mental health program and review MHSA expenditures
 - Placing the \$2 billion No Place Like Home bond on the November ballot to accelerate the delivery of housing projects to serve the mentally ill.
- Expanded Hepatitis C Treatment Clinical Guidelines – An increase of \$70.4 million (\$21.8 million General Fund) in 2018-19 to authorize treatment for all patients ages 13 and above with Hepatitis C, regardless of liver fibrosis stage or co-morbidity, except for patients with a life expectancy of less than 12 months. Currently, Medi-Cal authorizes treatment for individuals with stage two or above liver fibrosis, or at any stage if they have a qualifying co-morbid condition.

Local News

San Francisco Department of Public Health informs patients of vendor security incident: unauthorized access of medical record information.

No evidence that personal information has been used for any purpose

SFDPH has informed 895 patients of a security incident involving personal information handled by a third-party medical transcription service. The transcriptions covered visits to the San Francisco Health Network, the Health Department's system of hospitals and clinics.

The incident happened at Nuance Communications, a Massachusetts-based company contracted to provide medical transcription services. The information was accessed last year from November 20 to December 9. Notification to patients was delayed until May 11 at the request of the FBI and the U.S. Department of Justice, pending their criminal investigation into the incident. The investigation determined that a former Nuance employee breached Nuance's servers and accessed the personal information of thousands of individuals from

several contracted clients, including the San Francisco Department of Public Health. It does not appear that any of the information taken was used or sold for any purpose, and all of the data have been recovered from the former employee.

The information accessed included personal data such as name, date of birth, medical record number, patient number, and information dictated by the provider such as patient condition, assessment, diagnosis, treatment, care plan and date of service.

The incident did not include information such as Social Security number, Driver's License number or financial account numbers.

The SFHN has sent a letter to all the affected patients, who were seen at Zuckerberg San Francisco General Hospital or Laguna Honda Hospital. The Health Department also has notified the California Department of Public Health and the California Attorney General.

Patients with questions can contact the Health Department's Privacy Office toll free at (855) 729-6040 and reference "Nuance" or #2017-122 in the message.

National EMS Week 2018 celebrates first responders and encourages the next generation

The Emergency Medical Services Agency will celebrate National EMS Week this month with a series of activities for staff and the public. The EMS agency returned to the Health Department in the summer of 2017, and we are delighted to recognize the work of our emergency responders during a week-long series of events from May 20 through May 26.

The local program features 911 Dispatcher Hospitality Day on Tuesday at the Department of Emergency Management, and an EMS Awards Ceremony Wednesday at the Main Library's Koret Auditorium. EMS Day at Civic Center Plaza on Wednesday May 23 from 11am to 2pm is a fan favorite, with all types of ambulance rigs on display for the public to explore and enjoy. A special event at Galileo Academy of Science and Technology on Friday brings EMS staff and leaders to the high school to encourage and inspire future paramedics and EMTs

National EMS Week brings together local communities and medical personnel to publicize safety and honor the dedication of those who provide the day-to-day lifesaving services of medicine's "front line."

"Stronger Together" is the theme of this year's National EMS Week. The EMS Strong campaign seeks to celebrate, unify and inspire the men and women of our nation's emergency medical services. Created by the American College of Emergency Physicians in partnership with the National Association of Emergency Medical Technicians, EMS Strong honors the dedication of EMS practitioners nationwide.

Viva PrEP Campaign launches to increase uptake in the Latino community

With funding from the San Francisco Department of Public Health and Getting to Zero Initiative, Instituto Familiar de la Raza (IFR), a nonprofit organization providing health and wellness services to San Francisco's Latino community, launched the Viva PrEP campaign on May 7. The new sexual health campaign is one of the first PrEP awareness campaigns to specifically target the Latino community. Co-developed by IFR frontline workers with input from the Latino community, Viva PrEP's goal is to increase awareness of PrEP as an effective HIV prevention tool in the broader Latino community, as well as to increase PrEP use among both Latino men who have sex with men, and transgender women.

Pre-exposure prophylaxis (PrEP) is a safe and effective medication that reduces the risk of contracting HIV by more than 90 percent. Black and Latino men and transgender women are most at risk of contracting HIV, yet they are least likely to know about PrEP; and some of those who are familiar with PrEP often have misconceptions about it. The percentage of Latinos using PrEP remains low due to various barriers. Viva PrEP embraces the language and culture of the Latino community as a means of dispelling institutional barriers.

Viva PrEP is critical, not only because Latinos are disproportionately impacted by HIV, but because it seeks to reach Latinos who have been historically left out of the conversation. Viva PrEP is composed of culturally relevant and honest language aimed at capturing people's attention and provoking conversation. The images reflect specific groups including transgender women, queer Latino men, Latinos regardless of sexual orientation, and the whole family.

DPH Behavioral Health program wins national achievement award

The National Association of Counties (NACo) has chosen the City and County of San Francisco to receive a 2018 Achievement Award for its "Population-focused: Mental Health Promotion and Early Intervention program" in the category of health. NACo awards honor innovative, effective county government programs that enhance services for residents.

The population-focused program is among the services delivered by the Health Department under the Mental Health Services Act. These programs partner with and provide services to underserved and socially excluded communities by honoring their histories, experiences and cultural practices toward wellness. The Population-focused programs stand on five key service modalities: outreach and engagement; screening and assessment; wellness promotion; individual/group therapeutic services; and service linkage.

DPH in the News

San Francisco Chronicle. May 11, 2018, Data breach affects nearly 900 patients from two San Francisco hospitals

https://www.sfchronicle.com/business/article/Data-breach-affects-900-patients-from-two-San-12908583.php?src=hp_totn

NBC Bay Area + Los Angeles, May 12, 2018

SF Public Health Officials Inform 895 Patients About Data Breach

<https://www.nbcbayarea.com/news/local/SF-Public-Health-Officials-Inform-895-Patients-About-Data-Breach-482431091.html>

<https://www.nbclosangeles.com/news/california/SF-Public-Health-Officials-Inform-895-Patients-About-Data-Breach-482431091.html>

Buzzfeed, May 9 2018, Drug use has exploded into open view in San Francisco. City officials are calling it a crisis

https://www.buzzfeed.com/jimdalrympleii/public-drug-use-san-francisco?utm_term=.vtmaqEkJ3#.jaeBG8qQX

San Francisco Chronicle, May 8 2019, Those needles littering the street? The city gave them out

<https://www.sfchronicle.com/bayarea/matier-ross/article/Those-needles-littering-the-streets-The-city-12898656.php>

The Body, May 7 2018, PrEP disconnect: what's missing from PrEP messaging?

<http://www.thebody.com/content/81010/prep-disconnect-whats-missing-from-prep-messaging.html>

New York Times, May 3 2018, De Blasio moves to bring safe injection sites to New York City

<https://www.nytimes.com/2018/05/03/nyregion/nyc-safe-injection-sites-heroin.html>

Fox News, Apr 30 2018, San Francisco announces needle cleanup team amid crackdown on street littering

<http://www.foxnews.com/politics/2018/05/01/san-francisco-announces-needle-cleanup-team-amid-crackdown-on-street-littering.html>

The Washington Post, Apr 30 2018, Supervised injection facilities are illegal in the United States
https://www.washingtonpost.com/news/powerpost/paloma/the-health-202/2018/04/30/the-health-202-supervised-injection-facilities-are-illegal-in-the-united-states-these-cities-want-to-open-them-anyway/5ae5dbc630fb043711926901/?utm_term=.99aa99b0182b

San Francisco Examiner, Apr 24 2018, As Breed pushes treatment program, board divided on conservatorships to treat chronically homeless
<http://www.sfxaminer.com/breed-pushes-treatment-program-board-divided-conservatorships-treat-chronically-homeless/>

Commissioner Comments:

Margaret Rykowski, Director of Compliance and Privacy Affairs, briefly explained the recent vendor security incident of unauthorized access of medical record information described in the Director's Report. She added that the vendor employee has been arrested.

Commissioner Chow asked if the vulnerability has been resolved. Ms. Rykowski stated that the vendor has fixed the vulnerability in its platform; the data is now secure in a new secure web based platform.

Commissioner Chow asked if there are other vendors that SFDPH needs to check to ensure all systems are secure. Director Garcia stated that the SFDPH takes data security as a serious responsibility and will continue to monitor its systems and vendors.

4) GENERAL PUBLIC COMMENT

Gail Gilman, CEO Community Housing Partnership (CHP), stated that there was a recent failure in the SFDPH RFP process. She is a Port Commissioner and understands a Commission's responsibility. CHP operates apartment complexes and after mediation, terminated its MOU with UCSF Citywide Services for cause. She noted that the RFP required that applicants had to show site control and CHP operates the building for which they applied to provide supportive services. She added that UCSF and SFDPH did not reach out to intervene in the MOU cancellation. She requested that the Health Commission instruct Director Garcia to have the RFP decision reviewed. She also stated that CHP would accept a one-year contract while the issues are worked out.

Christy Saxton, CHP Chief Program Officer, stated that the organization operates embedded supportive services in 13 of its 17 buildings. She noted that there were substantiated problems with UCSF Citywide Services staff and CHP staff and residents. After six years of poor performance by UCSF Citywide Services, CHP terminated its MOU.

Eric Fischer, CHP Chief Fiscal Officer, stated that CHP was awarded half the points UCSF Citywide Services received in the fiscal scoring category; the SFDPH added 9 points to CHP after requests for further clarification of the scoring rationale. CHP's score is now almost equal to UCSF Citywide Services' score. He urged the Health Commission to rethink a contract with UCSF Citywide Services.

Commissioner Comments:

Commissioner Chow thanked the individuals who made public comment.

5) COMMUNITY AND PUBLIC HEALTH COMMITTEE

Commissioner Loyce, Chair, stated that the Committee heard a presentation by the San Francisco Clinic Consortium (SFCCC) to give a description of services they provide, historical overview of the organization and introduction to Sabra Matovsky, the new CEO. SFCCC has a new service outreach van that include pet care as an incentive for those who are picked up to engage in health care. Commissioner Loyce stated that the

Committee also heard a presentation on the SFPDP Syringe Access and Disposal services, which included the new contract request with San Francisco AIDS Foundation for syringe clean-up services.

Commissioner Comments:

Commissioner Chow stated that the SFPDP Syringe Access and Disposal presentation gave a comprehensive look into all the relevant SFPDP syringe-related activities.

6) REQUEST FOR APPROVAL OF A NEW CONTRACT WITH THE SAN FRANCISCO AIDS FOUNDATION IN THE AMOUNT OF \$916,907 WHICH INCLUDES A 12% CONTINGENCY, TO PROVIDE SYRINGE CLEAN UP PROGRAM SERVICES, FOR THE PERIOD OF MAY 1, 2018 THROUGH JUNE 30, 2019 (1.2 YEARS).

Tracey Packer and John Melichar, SFPDP Community Health Equity and Promotion, presented the contract.

Action Taken: The Health Commission unanimously approved the contract.

7) DPH POLICY ON THE PROCUREMENT AND USE OF GIFT CARDS

Anne Okubo, Deputy Financial Officer, presented the policy, which is based on the Controller's Office guidelines.

Action Taken: The Health Commission unanimously approved the policy.

8) SAN FRANCISCO GENERAL HOSPITAL FOUNDATION LEASE

Mark Primeau, SFPDP Capital Projects, presented the item.

Commissioner Comments:

Commissioner Sanchez gave a brief history of the SFGH Foundation and noted the importance of the organization in the support of ZSFG.

Commissioner Chow asked if the short term lease is necessary to proceed with the renovations. Mr. Primeau stated that the lease is necessary to move forward with the renovations. Mr. Primeau explained that a longer lease would require approval by the Board of Supervisors, which would likely add time to the renovation timeline. Therefore, a shorter-lease was the option chosen by SFPDP to move forward.

Commissioner Guillermo asked clarification on the process if all tasks are not completed within the current project timeline. Mr. Primeau stated that the short-term lease can be extended month-to-month until the renovations are completed. Director Garcia stated that she wants to ensure that formal leases are signed with all the SFPDP tenants and noted other leases will be brought to the Health Commission for its approval.

Amanda Heier, SFGH Foundation CEO, stated that the renovations will ensure that there is adequate meeting and office space for the 17 staff members.

Commissioner Guillermo asked for clarification regarding the source of funding for the renovations. Ms. Heier stated that the Foundation has raised unrestricted funds set aside for the purpose of renovating the space.

Action Taken: The Health Commission unanimously approved the lease.

9) FY 2016 CHARITY CARE REPORT

Krishna Patel, Senior Health Planner, presented the item.

THE HEALTH COMMISSION WILL DISCUSS THE FY2016 CHARITY CARE REPORT.

Public Comment:

David Serrano Sewell, Hospital Council of Northern California, thanked Ms. Patel for her effective work in assembling the report. He noted that the Hospital Council understands that adhering to the ordinance requires substantial work from each of the participating hospitals. He noted that the Charity Care Report continues to be useful to the community.

Commissioner Comments:

Commissioner Chow thanked all the participating hospitals and noted that as the landscape of health care changes, the report assists in tracking and understanding the market forces, costs, and work of local hospitals.

Commissioner Guillermo asked for clarification on the different rates of utilization of Healthy San Francisco and traditional Charity Care. Ms. Patel stated that those categorized as traditional Charity Care involve more access emergency services due to lack of connection and access to ongoing primary care. Many individuals enrolled in Healthy San Francisco have medical homes and therefore have less need to utilize emergency services. Director Garcia also noted that some individuals enrolled in MediCal do not re-enroll on time and have a lapse in coverage; this may contribute to some of this group accessing emergency services. She noted that the SFPDH Whole Person Care Initiative gathers data and addresses the needs of this population. She added that SFPDH works with Human Services Agency to help the reenrollment process for the most vulnerable populations in San Francisco.

Commissioner Guillermo requested more information at a future meeting regarding the health issues of the patient populations that are accessing emergency services instead of primary care. Director Garcia stated that a presentation of the SFPDH Coordinated Case Management Data System, which track high utilizers of emergency services throughout the CCSF system, can be presented at a future Health Commission meeting.

Commissioner Sanchez noted that several hospitals are now associated with private urgent care storefront businesses and asked if data from these businesses can be tracked. Mr. Patel stated that the Charity Care Report only collects data from hospitals at this time.

Commissioner Chow stated that an interest of many who read the Charity Care Report is the value of the non-profit status of local hospitals and the contributions they make to the community; he noted that the chart on page 25, "Charity Care Costs to Net Patient Revenue for FY2016 and 2015," contains this information. He added that St. Luke's Hospital data is currently broken out separately and its rates Charity Care costs to net patient revenue is twice the rate of the state average.

10) OTHER BUSINESS:

Commissioner Chow announced that Commissioner Guillermo will be a member of the Laguna Honda Honda JCC and IHSS Public Authority Governing Body. Commissioner Green will be a member of the ZSFG JCC.

11) JOINT CONFERENCE COMMITTEE REPORTS

Commissioner Chow gave a report on the May 8, 2018 LHH JCC meeting. He stated that the Committee discussed the Hospital Executive Administrator's Report, Emergency Preparedness, and approved hospital-wide policies and procedures. In closed session, the Committee approved the Credentials Report.

12) ADJOURNMENT

The meeting was adjourned at 5:18pm in honor of Richard Ulbeck, MD, who was a devoted physician for the SFPDH for many years.